

HEALTH SELECT COMMITTEE

DRAFT MINUTES OF THE HEALTH SELECT COMMITTEE MEETING HELD ON 19 APRIL 2016 AT KENNET ROOM - COUNTY HALL, TROWBRIDGE BA14 8JN.

Present:

Cllr Chuck Berry (Chairman), Cllr Gordon King (Vice Chairman), Cllr Chris Caswill, Cllr Christine Crisp, Cllr Mary Douglas, Cllr Sue Evans, Cllr David Jenkins, Cllr Bob Jones MBE, Cllr John Knight, Cllr Paul Oatway, Cllr John Walsh, Diane Gooch, Irene Kohler, Steve Wheeler and Cllr Peter Evans (Substitute)

29 Apologies

Apologies were received from Cllr Mary Champion who was substituted at the meeting by Cllr Peter Evans.

30 Minutes of the Previous Meeting

Resolved

To approve the minutes, subject to clarification of the wording of minute 20, to be confirmed at the next meeting.

31 Declarations of Interest

There were no declarations of interest.

32 Chairman's Announcements

Short Breaks Service

- Action: Members going along on the visit to the Short Breaks Service

Well done to the service for receiving a 'Good' from Ofsted

CQC inspection of GWH, SDH and NUH

- To include details of the Trusts' financial position
- To include consideration of the delivery of the Adult Community Health Care service (now delivered by the Acutes)
- To include details

33 Public Participation

There were no questions or statements from the public.

34 **Age UK Contracts - 2016 and Beyond**

James Cawley, Wiltshire Council, presented the report which set out the proposals, agreed by Cabinet on the 19 April, relating to the future funding of Age UK across Wiltshire is included in the agenda.

Issues highlighted during the course of the presentation and discussion included: that the new contract was an opportunity for the Council to discuss with Age UK what they felt the commissioned priorities or work would be; that similar conversations were ongoing with similar sized VCOs; that the financing of the Age UK would not increase under the contract, but that they would be expected to deliver more; the impact of stronger contractual relationships on the ability of VCOs to maintain their independence; the dangers of changing a VCO to fit a commissioner's agenda, thus losing what makes them special; and how the work of Age UK could fit with the Health work of Area Board.

In response to a question, Maggie Rae – Corporate Director, stated that the patients offered control over their own budget were only offered it was felt they were able to manage the process; it was rare that major mistakes were rare, but that having control over this aspect of their care can have a transformative impact on patients.

Resolved

- 1. To note Cabinet decision to enter into a long term investment grant in partnership with the CCG with Age UK for a total maximum term of four years based on a two year agreement with the option to extend the agreement for an additional two years based on the agreement of the parties;**
- 2. To note Cabinet decision to enter into a one year community services contract exempt from the procurement regulations;**
- 3. To ask Area Board chairmen, CEMs and Age UK to meet to discuss as soon as possible how local priorities will be delivered.**
- 4. To receive an update on implementation of the decision in 12 months' time.**

35 **New Charges for Care at Home**

James Cawley, Wiltshire Council, presented the report which outlined proposals to change to the council's care at home charging policy, pending consultation. It was noted that Cabinet had approved the proposals for consultation in January and it was scheduled to receive the consultation results on 19th July when it would take the final decision.

It was noted that the proposed changes included:

- a. That all of a person's disposable income to be taken into account when calculating contributions towards their care and support;
- b. That the actual rate of attendance allowance to be taken into account when calculating contributions; and
- c. That the range of costs incurred by people, called Disability Related Expenditure, that can be disregarded in a financial assessment will be updated.

In response to some concerns over the coverage of the consultation, it was confirmed: that over 3000 letters had been sent to relevant individuals who received care at home inviting them to comment, and that 42 responses had been received online; and that Healthwatch had been commissioned to organise consultation meetings, including in Salisbury, Trowbridge and Devizes.

The Chairman asked that copies of the consultation letter be sent to the Committee for their information.

Resolved

- 1. To note the proposed changes to the council's charging policy for care at home currently out for consultation, with a final decision scheduled to be taken by cabinet on 19th July 2016.**
- 2. To note that the consultation is on the basis of establishing if there is reason to believe that people in Wiltshire would be impacted any differently to people in other areas where this approach is already in place.**
- 3. For the committee to receive the consultation letter sent to members of the public affected and for the committee to receive further details of the consultation response at the next meeting on 21 June.**

36 Good Neighbours Scheme

The Chairman introduced the item noting that: on 12th February Overview & Scrutiny Management Committee agreed to the consideration of the implementation of the decision not to recommission the Good Neighbours service from Community First, and the devolution of the funding to area boards to enable them to support local health and wellbeing initiatives.

The Chairman went on to state that on 13th April he and Vice-chairman met with the relevant officers to discuss this area and will bring further information back to committee. Cllrs Glenis Ansel and Bob Jones also attended as the councillors who had originally raised the issue.

In summary, the following was discussed:

- When it was provided by Community First there had been inconsistencies in the performance of the Good Neighbours Scheme across different community areas. It had worked well in some areas, but wasn't demonstrating good value for money in others.
- Therefore the decision was taken to devolve the funding to Area Boards so they could identify the most important issues in their area and what model would work best for them. All Area Boards received £6,500 to spend on this.
- One option was for the Area Board to employ their community area's Good Neighbour on a self-employed basis. This was done in Malmesbury and the framework and job description for their Health & Wellbeing Champion is available to all CEMs.
- Issues around communication were raised as some Area Boards were not aware of the full range of models and options that they could spend the funding on. A presentation had been offered to all Area Boards to introduce them to the options available, but not all had accepted.
- It was resolved to submit the recommendations to Health Select Committee for agreement.

Resolved

- 1. To emphasise the importance of communicating what options Area Boards have in terms of how they spend their Health and Wellbeing funding.**
- 2. To receive an update on how Area Boards have used their Health and Wellbeing funding in six months' time.**

37 Mental Health and Wellbeing Strategy and Implementation Plan Update

Frances Chinemana, Wiltshire Council, and Councillor Sheila Parker for Mental Health, Portfolio Holder, presented the report which provided an update on progress with the Mental Health and Wellbeing Strategy Implementation Plan. The implementation plan was considered by Cabinet on 15th March 2016.

Issues highlighted during the course of the presentation and discussion included: that the Committee had previously agreed Raising Awareness about Mental Health as one of its key work priorities; that the Strategy had been agreed in 2015, and the update focused in the implementation plan; that the Strategy was focused on adults, but that it was cognisant of the Children's and Learning Difficulties Strategies; that a multi-agency board would monitor the implementation, and agree targets for delivery; that this board included user representation; that the Committee would like to see more information on self-

harming, and data on early mortality rates; the services that are provided through GP surgeries, including non-medical services such as exercise on prescription; and that the AWP would be attending in June to allow the Select Committee to consider the results of the CQC inspection of the Trust scheduled to take place from 23 May 2016.

Resolved

- 1. To request data showing progress with delivery of the strategic measures and targets outlined in the Strategy.**
- 2. To request data illustrating the how mental health impacts on physical health, including comparative data on the leading causes of death for those who have – and have not – got diagnosed mental illnesses.**
- 3. The welcome the wider approach taken to mental health in Mental Health Strategy**

38 Primary Care Strategy for Wiltshire

Jo Cullen, Wiltshire CCG, presented the report which provided an update on the development of a primary care strategy for Wiltshire and the progress made with joint commissioning arrangements is attached. This report was considered by the Health and Wellbeing Board at their meeting on the 14 April 2016.

Issues highlighted during the course of the presentation and discussion included: that the Joint Commissioning Committee meets every quarter, in public; that GP contracts could be devolved to the CCG, as they had done in other areas; that there were 56 practices across the Wiltshire Council authority area, with some working together on some issues and some considering merging; that whilst CCG does not manage the core contracts for GPs, it does commission enhanced services; the Primary Care Strategy is programmed over three years; that there is an ambition to encouraging practices to work together in localities; that the CCGs vision is about moving care closer to home, including the provision of some specialist services that may have been delivered in more acute settings, this included greater cooperation with pharmacies, and blood testing in surgeries for people on prescription drugs; that 25% of appointments in primary care did not require a GP, so there is further scope for services being delivered by other practitioners; that some GPs share their premises with dentists and pharmacies, or themselves operate out of other locations; that there is a vision for practices to cooperate with each other more, sharing resources and skills; that workforce recruitment and retention remains an issue, but it was an aim to make Wiltshire a more attractive place for GPs to work; that whilst all GPs practices were the national top quartile for performance, the CCG did take note of comparative performance; that in some areas of work, it is more difficult to measure outcomes; and that it was unclear what the impact of the Sustainability & Transformation Plan would be.

The Chairman thanked the officer for attending to provide a helpful and lucid explanation of the strategy, and that the Committee would look forward.

Resolved

- 1. To note the update on the Primary Care Strategy from NHS England South and the Wiltshire CCG response as the Primary Care offer.**
- 2. To request an information briefing at a future meeting on the Primary Care Strategy and the specific points raised in discussion.**

39 Arriva Non-Emergency Patient Transport Service - performance

Andy Jennings, Commissioning Manager from Wiltshire CC , presented the report which provided an update on the performance of the service is attached. This followed previous updates received by the Committee in February, September and November 2014, and March and September 2015. He was joined by Jo Small, from Arriva the transport provider.

The report included information on the progress with achieving key performance indicators of previous concern to the committee, the reasons behind customer complaints, analysis of transport waiting times and root causes.

Issues highlighted during the course of the presentation and discussion included: that a performance notice had been service on Arriva, requiring them to submit a remedial action plan to recover performance; that some action was already underway, and that there had been an improvement in some areas of performance; that it was recognised that some causes of poor performance where not in Arriva's control; that issues such as delays in fulfilling pharmacy orders, can impact on transport performance; how to improve access to online booking; that February had been an unusually busy month; that the four CCGs which commission transport services across the region would be starting to discuss options and priorities for future commissioning; and that call centre performance had improved.

The Chairman thanked the offices for report, and emphasised that the Select Committee was keen to offer help to the provider and the commission to look for solutions.

Resolved

- 1. To note the update on non-emergency patient transport performance provided.**
- 2. To note the work underway between relevant parties to deliver a local 'total transport' solution to the performance issues experienced.**

- 3. To invite the CCG and Arriva to meet with the Chairman and Vice-chairman to discuss the improvement work already underway and the contribution the committee could make to addressing some of the challenges with performance.**

40 Task Group Update

A written update on the current task groups was considered by the Committee.

A verbal update on the Sustainability and Transformation Plan (STP) Task Group was given noting that: James Scott, Chief Executive of the RUH had been agreed as the nominated lead for taking forward the STP; that the relevant parties have agreed ten priorities to be addressed in the STP's development; that the STP would be submitted to government in June 2016; that this would be a tight timescale; that Wiltshire Council is engaged in the process, including taking the lead on the Health & Wellbeing element; that Healthwatch were keen to be involved in the Task Group, but that Steve Wheeler may not have the capacity; and that a number of members were interested in participating in the task group, with officers now looking to arrange a date for the first meeting.

Cllr John Walsh, Chairman of the Better Care Plan Task Group stated, in response to an issue raised by Cllr Chris Caswill, that he will discuss with the officers supporting the group, and that he hopes that the issues of the Homefirst Pilot and the Better Care Fund finances could be included in its work.

To note the task group update.

41 Forward Work Programme

The forward work programme was noted.

42 Urgent Items

There were no urgent items.

43 Date of Next Meeting

It was noted that the next meeting would be on Tuesday, 10:30am 21st June 2016.

(Duration of meeting: 2.00 - 4.58 pm)

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